

Results of the 2009 Citizen Survey

** Note: 2007 Survey Results are denoted in parentheses (); online results denoted in []*

- *92% (93%) [92%] said the quality of life in Hurst is good or excellent*
- *85% (86%) [87%] said quality of life would improve or stay the same*
- *48% (50%) [62%] said redevelopment is the most critical city issue*
- *87% (89%) [89%] said the city is well maintained*
- *73% (67%) [80%] said the value of city services received is good or great compared to taxes paid*
- *88% [87%] support enacting a daytime curfew for minors*
- *45% [40%] favor maintaining the city's current smoking regulations*
- *34% [36%] favor imposing additional smoking restrictions*
- *91% [87%] feel safe or very safe living in Hurst*
- *87% [77%] feel the police visibility in Hurst is good or excellent*
- *89% (78%) [83%] support free wireless internet access being provided in public places*
- *61% (67%) [73%] said they get most of their information about the City from city publications and the website, followed by local newspapers at 21% (19%)[11%]*
- *48% (50%)[33%] said that the amount of City information they receive is adequate but not enough*
- *85% (82%) [99%] said they have access to the Internet*
- *39% (45%) [72%] said they would like to receive email about city events and related information*
- *47% (33%) [45%] access the city website monthly*
- *46% (47%)[63%] said they would use the City website to make credit card payments online*
- *41% (41%) [62%] said they contacted the City last year*
- *91% (89%) [94%] said the overall customer service they received was adequate, good, or excellent*
- *94% (92%) [97%] said they are registered to vote*
- *46% (58%) [62%] said they vote in most city elections*
- *94% (90%) [95%] live in a single-family dwelling*
- *89% (86%) [89%] own a home*
- *50% (44%) [39%] have lived in Hurst more than 21 years*
- *67% (66%) [71%] of the respondents are 51 years or older*
- *87% (88%) [91%] of the respondents are Caucasian*
- *43% (42%) [41%] of the respondents have taken some college coursework*
- *29% (28%) [18%] of the respondents have a household income in the range of \$25,000 to \$49,999*
- *61% (62%) [58%] of the respondents live in a 1-2 person household*
- *69% (61%) of the respondents are female*
- *76% (78%) [65%] reside in 76053 zip code*

Telephone Survey Conducted by the University of North Texas Survey Research Center Using Random Digit Dialing Methodology to Acquire 400 responses—margin of error is $\pm 4.9\%$

3/24/2009